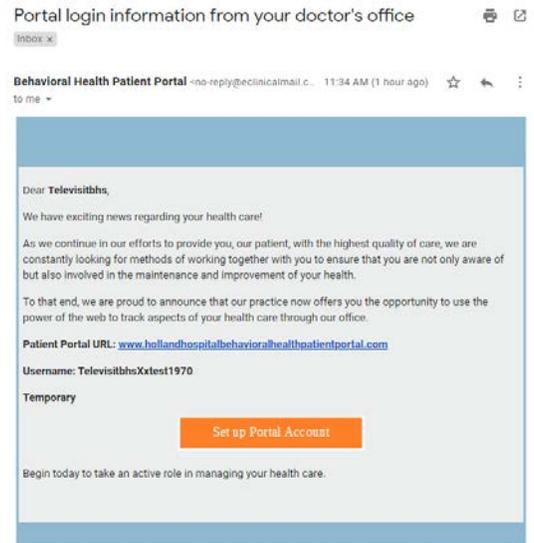


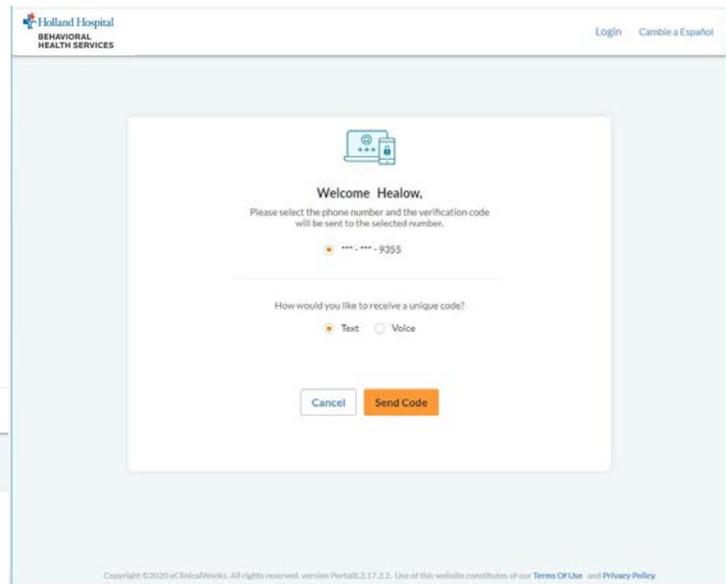
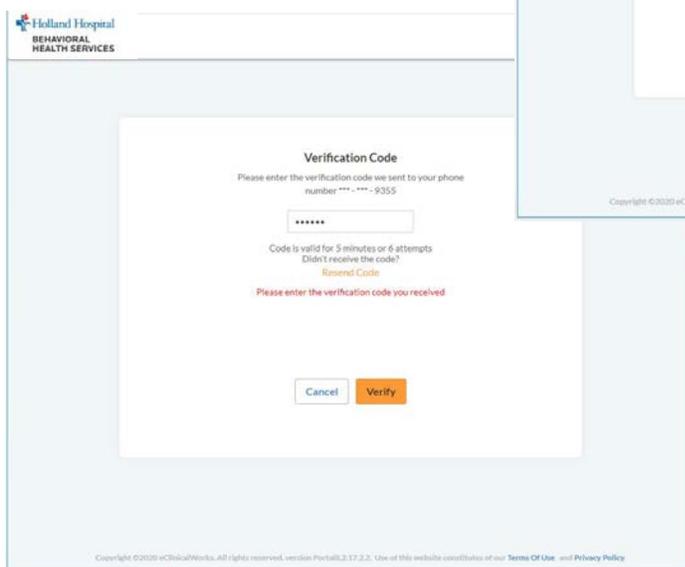
With the Behavioral Health Patient Portal, you can make an appointment, view test results and visit notes, message your provider, track prescriptions, request a refill, and now you can have a **VIRTUAL VISIT** with your provider from the comfort of home, office or anywhere!

1. To start, you must call your provider's office to be **portal enabled** using your email address. Once enabled, you'll receive an email with a temporary password and link to the Lakeshore Patient Portal website. Click **Set up Portal Account**.

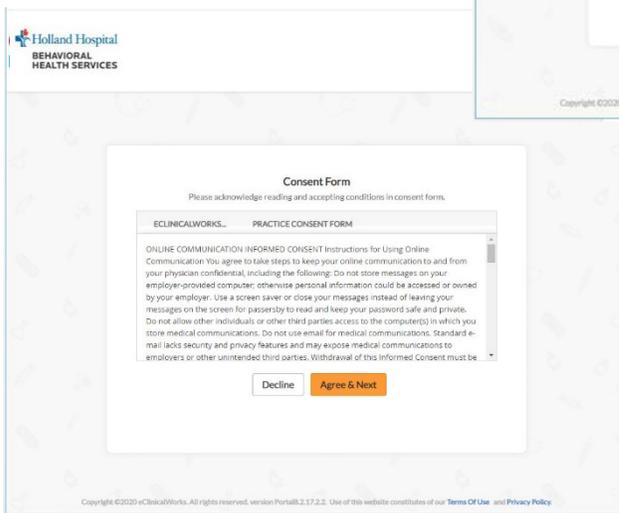


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2. To verify your identity, the system will send you a unique code by either a text or call to your smartphone.
3. Enter the unique code and click **Verify**.



4. Create a password according to the guidelines and enter it twice.
5. Create a security question by selecting from the drop down list, or create your own.
6. Review and sign the consent forms for eClinicalWorks and Lakeshore Patient Portal by clicking Agree.



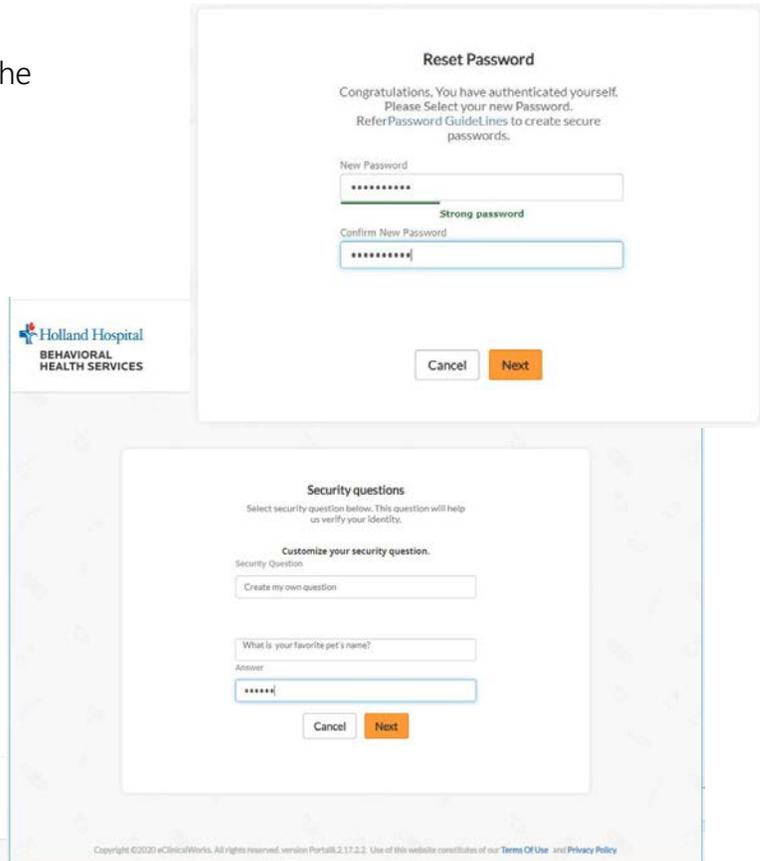
Holland Hospital
BEHAVIORAL HEALTH SERVICES

Consent Form
Please acknowledge reading and accepting conditions in consent form.

ECLINICALWORKS... PRACTICE CONSENT FORM

ONLINE COMMUNICATION INFORMED CONSENT Instructions for Using Online Communication You agree to take steps to keep your online communication to and from your physician confidential, including the following: Do not store messages on your employer-provided computer; otherwise personal information could be accessed or owned by your employer. Use a screen saver or close your messages instead of leaving your messages on the screen for passersby to read and keep your password safe and private. Do not allow other individuals or other third parties access to the computer(s) in which you store medical communications. Do not use email for medical communications. Standard e-mail lacks security and privacy features and may expose medical communications to employers or other unintended third parties. Withdrawal of this Informed Consent must be...

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Holland Hospital
BEHAVIORAL HEALTH SERVICES

Reset Password
Congratulations, You have authenticated yourself.
Please Select your new Password.
Refer Password Guidelines to create secure passwords.

New Password
[*****]
Strong password

Confirm New Password
[*****]

Security questions
Select security question below. This question will help us verify your identity.

Customize your security question.
Security Question
Create my own question

What is your favorite pet's name?
Answer
[*****]

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Once set up is complete, you will be redirected to the Lakeshore Patient Portal home page.